



PORSCHE

Porsche New Vehicle Warranty

I. General

1. Sime Darby Auto Performance Sdn Bhd (Warrantor) grants the following two-year warranty to the customer (Customer) in relation to the new Porsche vehicle.
 2. The warranty applies exclusively for new Porsche vehicles sold and delivered within the Asia-Pacific area.
 3. The term of the warranty shall commence upon handover of the new vehicle to the initial buyer or on the date of initial registration of the new vehicle, whichever event occurs first. Irrespective of this, the term shall commence when the new vehicle is delivered, used or registered by an authorised Porsche dealer. The date of commencement of the term shall be recorded in the Warranty and Maintenance booklet by the authorised Porsche dealer. In the event of resale of the vehicle, the warranty shall pass on to the subsequent buyer for the remainder of the term provided he/she also fulfils the warranty conditions.
 4. As a precondition for any claim arising from this warranty, all service intervals must have been carried out according to the requirements of Dr. Ing. h.c. F. Porsche Aktiengesellschaft.
 5. If a defect is found that falls under the warranty, the Warrantor can have an authorised Porsche dealer centre eliminate the defect (rectification) either by repairing or replacing the defective part.
 6. No further claims exist under this warranty. The Customer's rights under this warranty are limited to rectification of the new Porsche vehicle in accordance with the terms set out herein. This warranty does not entitle the Customer to make any claims for compensation, loss, damage or other costs incurred either directly or indirectly as a result of the defect, nor is the Customer entitled to the provision of an alternative vehicle during the period of rectification/replacement.
 7. This warranty does not limit the legal rights of the Customer, in particular relative to claims arising from material defects or product liability.
 8. For the avoidance of doubts, the word 'guarantee' appearing throughout the Guarantee and Maintenance Booklet of the new Porsche vehicle shall be replaced with the word 'warranty'. In the event of any conflict and/or discrepancy between the terms and conditions of this warranty document and the Guarantee and Maintenance Booklet, the terms and conditions appearing in this warranty document shall supersede and prevail over the terms and conditions appearing in the Guarantee and Maintenance Booklet.
- c) the installation in the vehicle of parts, the use of which has not been approved by Dr. Ing. h.c. F. Porsche Aktiengesellschaft, or the modification (e.g. tuning) of the vehicle in a way that has not been approved by Dr. Ing. h.c. F. Porsche Aktiengesellschaft, or
 - d) the Customer's having failed to follow the guidelines on operation, treatment and care of the vehicle (e.g. Driver's Manual or the Guarantee and Maintenance Booklet), or
 - e) damage to the vehicle by external effects or outside influences (e.g. accident, hail, flooding), or
 - f) the Customer's failure to report the defect immediately or the Customer's failure to provide an opportunity for rectification without delay despite having been requested to do so.

Porsche High-Voltage Battery Warranty

Deviating from the Porsche New Vehicle Warranty, the Company grants the following warranty to the Customer in relation to the vehicle's high-voltage battery. The conditions of the Porsche New Vehicle Warranty shall apply except there are differing arrangements made in this section. The Porsche High-Voltage Battery Warranty applies exclusively for Porsche Plug-In-Hybrid vehicles and is restricted to six years or to a maximum mileage of 120,000 kilometres depending on which case will occur first. The high-voltage battery, as all lithium ion batteries, is subject to aging and wear and tear. The high-voltage battery's capacity will reduce over its lifecycle depending on the utilisation of the battery and the environmental conditions. The Customer will find advices and recommendations for the battery's maximum lifetime in the Porsche Owner's Manual.

Porsche Paint Warranty

As a supplement to the Porsche New Vehicle Warranty Dr. Ing. h.c. F. Porsche Aktiengesellschaft shall provide

- a three-year warranty covering paint defects
- a twelve-year warranty covering bodywork due to rust penetration subject to the following conditions:

1. In order to maintain coverage by the paint warranty, the vehicle must be treated in accordance with the "Car Care Instructions" in the Driver's Manual. Damage to paint and protective coatings must be properly remedied without delay.
2. The paint warranty shall not cover damage attributable to accident-related or mechanical damage to the body, paint or protective coatings. All bodywork repairs must be carried out properly and in accordance with the regulations of Dr. Ing. h.c. F. Porsche Aktiengesellschaft governing sheet metal, paint and corrosion protection/preservation work.
3. To avoid forfeiting the paint warranty, the Customer must have an authorised Porsche dealer centre compile a report on the condition of the body, paint, and protective coatings two years after delivery of the vehicle and at two year intervals thereafter.
4. This warranty obligation shall be performed exclusively through the rectification of claims that the Customer can assert at any authorised Porsche dealer centre. No other claims (including but not limited to compensation, costs, loss, expenses, damage and/or use of an alternative car) can be derived from this warranty.
5. This warranty shall not limit the statutory rights of the Customer, in particular claims arising from material defects or product liability.

Vehicles manufactured without original Porsche underbody protection as a result of model considerations, shall not be covered by the Porsche long-term and paint warranty, but rather be granted a three-year warranty against bodywork rust penetration, subject to the above conditions.

Porsche Warranty for Spare Parts, Accessories and Remanufactured Parts

For unused original Porsche spare parts, accessories and remanufactured parts in factory condition which are used or sold outside of warranty or guarantee work, the Warrantor also grants a two-year warranty subject to the relevant applicable conditions of the Porsche New Vehicle Warranty.

II. Processing of warranty claims

1. Claims arising from this warranty can only be asserted at authorised Porsche dealers.
2. To make a claim, the Customer must contact its chosen authorised Porsche dealer centre ("Centre") and make an appointment to take the vehicle to the Centre. The Centre should receive from the Customer the correctly completed Warranty and Maintenance booklet produced. If the Centre agrees that the claim may be processed under the Porsche New Vehicle warranty, it will carry out the repair in accordance with the terms and conditions herein and process the claim.
3. Parts installed, painted or repaired in the process of rectification shall be covered accordingly under the warranty until the end of the warranty term of the vehicle.
4. If, as a result of a defect covered by the warranty, the vehicle cannot be operated, the Customer shall be obligated to contact the nearest Centre that is able to provide service. That Centre shall decide whether the work required will be carried out locally or at its workshop. Possible claims of the Customer arising from Porsche Assistance remain unaffected by this.

III. Exclusions

1. Ageing and normal wear and tear is not covered by the warranty.
2. Furthermore, warranty obligations shall not exist if defects occur directly or indirectly as a result of:
 - a) improper use or overstraining of the vehicle, e.g. in motorsport competitions or as a result of overloading, or
 - b) improper repair, maintenance or service previously performed on the vehicle by the Customer on his/her own or by a third party who is not an authorised Porsche dealer or an unauthorised Porsche repair shop, or

Acknowledgement and Agreement by Customer

*I, (NRIC No:.....) hereby acknowledge receipt of this Porsche New Vehicle Warranty and agree to the terms and conditions as provided herein.

Signature:.....
Name:.....
Date:.....
Time:..... am /pm

** I, (NRIC No:.....), an authorised signatory for the vehicle owner named below, hereby acknowledge receipt of this Porsche New Vehicle Warranty and agree to the terms and conditions as provided herein.

Authorised signatory of Company/Business Name:
Signature:.....
Name:.....
Date:.....

Note:

* to be signed by an individual car owner

** to be signed by an authorised signatory of the car owner who is a company/incorporated entity

Porsche Asia Pacific Pte. Ltd.

Warranty Terms & Conditions for New Porsche Vehicles; status 03/2016